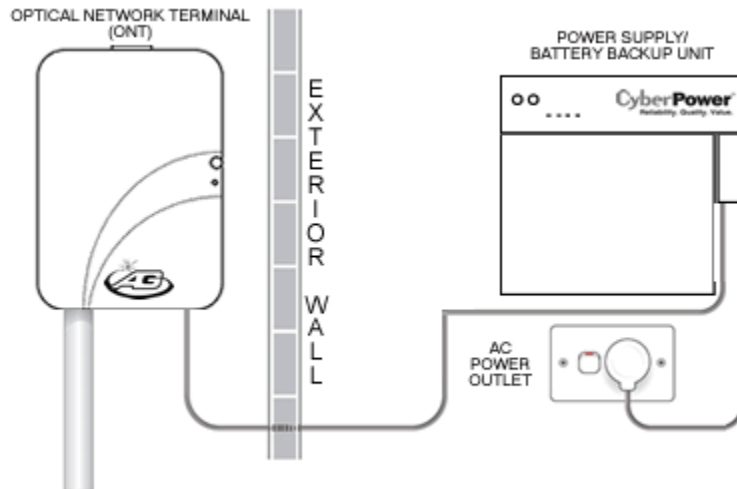


Fiber Optic Installation – ONT and Power Supply\Battery Backup



When the A-G Communications Fiber to the Home (FTTH) service is installed in your home, there will be an Optical Network Terminal (ONT) installed on the **outside** of the home. In addition, a Battery Backup Unit (CyberPower) will be installed **inside** of the home. The **Battery Backup Unit** is normally installed in the basement or in an upstairs utility area. Access to a reliable AC power outlet is required. The **Battery Backup Unit** must remain plugged in to an AC power outlet at all times. Within the **Battery Backup Unit** there is a battery that will provide up to 8 hours of standby telephone service in the event of a power outage. The battery within the **Battery Backup Unit** will need to be changed every 3-4 years depending on power outage frequency and environment. Please contact A-G Communications at 618-488-2165 if you are experiencing issues with the **Battery Backup Unit**.